



**The Greater Cleveland  
Regional Transit Authority**

Main Office  
1240 West 6<sup>th</sup> Street  
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**MEETING NOTICE**

Notice is hereby given that the following meeting of the Board of Trustees of the Greater Cleveland Regional Transit Authority will take place on **Thursday, January 30, 2020** in the Board Room of the Authority, 1240 West Sixth Street, Cleveland, OH 44113 for consideration of the listed items and such other items that may properly come before the Board and be acted upon.

**India L. Birdsong**  
General Manager,  
Chief Executive Officer

5:00 P.M.      Ad Hoc Technology Committee

A handwritten signature in black ink, appearing to read 'India L. Birdsong', written in a cursive style.

India L. Birdsong  
General Manager, Chief Executive Officer

ILB:tab  
Attachment

## AGENDA

### AD HOC TECHNOLOGY COMMITTEE

Thursday, January 30, 2020

5:00 p.m.

Committee Members: Mr. Justin M. Bibb (Chairperson)  
Mayor Michael P. Byrne  
Ms. Luz N. Pellot

- I. Roll Call
- II. Committee Purpose: Justin M. Bibb, Chair
- III. Discussion: Areas of Focus:
  - Operations & Performance Management (Data & Analytics)
  - Civic Tech / Public Engagement
  - Future of Mobility / Transit-As-A-Service
- IV. IT Overview
  - Technology Principles: Pete Anderson, Chief Information Officer
  - History of Technology Roadmap & Pain Points: Floun'say R. Caver, Ph.D., Chief Operating Officer
- V. Smart Cities – Mike J. Schipper, Deputy General Manager – Engineering & Project Management
- VI. Discussion: Critical Questions & Next Steps:
  - What are the critical pain points within RTA that can be addressed by leveraging technology?
  - Are there critical pain points in the broader region that RTA can help to address by advancing its technology modernization agenda?
  - How can RTA best scale its technology modernization efforts with input from the community and the region's broader technology ecosystem?
- VII. Public Comment (2 minutes per person)