

Minutes

RTA Organizational, Services and Performance Monitoring Committee Meeting

9:04 a.m., February 16, 2021

Committee Members: Lucas (Chair), Bibb, Byrne, Serrano, Weiss

Other members: Clough, Joyce, Moss, Pellot

Not present: McCall

Also Present: Becker, Benford, Birdsong, Bitto, Burney, Caver, Coffey, Dangelo, Davidson, Fields, Garofoli, Gautam, Kirkland, Laule, Martin, Miller, Mothes, Peganoff, Petit, Schipper, Sutula, Talley

Rev. Lucas called the meeting to order 9:04 a.m. The secretary called the roll and reported that five (5) committee members were present. This meeting was conducted by teleconference for members of the Board in accordance with Sub. H.B. 404 of the 133rd General Assembly, passed on November 19, 2020, House Bill 197 of the 133rd General Assembly, signed by the Governor of the State of Ohio on March 27, 2020 and the March 9, 2020 order of the Governor of the State of Ohio declaring a public health emergency. The meeting was live-streamed on RTA's Facebook page (www.facebook.com/rideRTA) for staff and members of the public.

Quarterly Management Report – 4th Quarter 2020

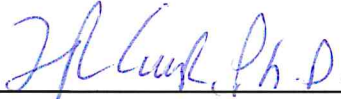
India Birdsong, General Manager, CEO gave the report. We received \$112 million in CARES Act funding to offset the operational expenditures in response to the 2020 Pandemic. We are looking forward to getting additional funding from the upcoming stimulus package for transportation and hope to be able to fair very well. We are in the black for that expenditure. There are no current layoffs, no cutbacks in service and we are at 93% of pre-COVID service levels. We appreciate the State's support of RTA at the legislative level and will continue those conversations as the State budget begins to unveil itself. In response to COVID-19, we developed the Need a Mask, Take a Mask program and continued with the NextGen System Redesign, which is scheduled to unveil this June. We have worked with our stakeholders and business partners through the Cleveland area who have expressed their reaction to the redesign. We have utilized our Service Quality and Service Planning departments to explain those changes that may occur over this summer and into the fall.

We have several community partnerships we have endeavored upon including the Tri-C MOU for Job Hub and Workforce Development programming and the Baby On Board project. We have continued work on the replacement of our rail car fleet. We have identified half of the \$300 million cost for this project. We continue to solicit funds from legislative support and State funding. We are on schedule with this program to come to the Board and public for the design contract. The fleet is scheduled to hit the street in three years. We implemented a Diversity & Inclusion group in response to the social unrest worldwide and locally. The Office of Equal Opportunity has continued to include staff and social partners in many of these projects, including Zoom conversations and training for employees. A landing page for this effort will roll out within the next month or so.

We began the development of the 25Connect Project that focuses on the future of the W. 25th Corridor and installing free Wi-Fi at transit centers and homework hotspots. One of our Transit Police officers dressed as Santa during the holidays and traveled the service. We have updated technology systems. Our new Deputy General Manager of Innovation and Technology, Mark Petit joined the executive staff. He comes from Akron, Ohio where he served as the CIO for the past four years and has over 30 years of experience within the technology industry for the private and public sectors. We hope to bring news of a new Deputy General Manager of Administration and External Affairs. That

information will be posted once we complete all HR practices. We are also continuing with our search for the new Chief of Transit Police and Security. Someone should be named by early March. Overall, 2020 was filled with unprecedented challenges, but the team rose to the occasion. She thanked the staff and Board for their continued report in 2021.

The meeting was adjourned at 9:11 a.m.



Floun'say R. Caver, Ph.D.
Interim Secretary/Treasurer



Theresa A. Burrage
Executive Secretary